RE-ENERGIZE YOUR RELATIONSHIP!

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Now Playing. . .

Is it an obstacle or an opportunity?

Proverbs About Problems:

1. Conflict is ______________ in all relationships.

2. People tend to ______________ conflict.

3. It’s not __________ _________ problems you have that matters; it’s really about how you _____________ about them that does.

4. How you handle conflict is a reliable indicator of your psychological ________________ and emotional intelligence.
“Who’s got a problem?”

Rules of Thumb:

1. The person who is _________ has _________ the problem.

2. The person who ___________ the problem, ____________ the problem.

3. Person ______ needs to initiate ___________ ____________.
X Y Z Talk

X = _________________

Y = _________________

Z = _________________