FAQ's – AAO 117th Annual Session
San Diego, California, USA

General Information:
When and where is the 2017 Annual Session being held?
April 21–25, 2017 | San Diego Convention Center (SDCC) | San Diego, California

Is there Parking at San Diego Convention Center?
There is public parking at the San Diego Convention Center. For detailed information, click here

Where will the shuttles be picking-up/dropping-off?
San Diego Convention Center, Harbor Drive, outside Lobby D

When will the shuttles run?
Friday April 21 – Tuesday April 25, 7am-10:30am & 3pm-5:30pm daily

What is the dress code for attendees?
Business Casual

Who can I call with questions about Registration?
CDS (AAO registration partner) at 508-743-8578 option 2 or aaos@expressreg.net

When will Registration open?
Registration will open Monday, October 10th at 8a.m. Central Time and can be accessed online at www.aaoinfo.org. The deadline to receive the early registration fees is March 17th @ 11:59pm Central Time.

Where will Registration be located?
San Diego Convention Center, Hall A

What are the Registration Fees:
Click here for Registration Fees for the 2017 Annual Session

NOTE: there is a 20% discount for all orthodontic staff (F1 member or F2 non-member) when 4 or more from the same practice register

What are the guidelines for Cancellations / Refunds?
Cancellations and refund requests (for paid conference registrations) must be made in writing and emailed to sdvorak@aaortho.org or faxed to 800-747-2513 no later than May 26, 2017. A $50 cancellation fee will be applied for any full conference registrations that are cancelled beginning Wednesday April 26 and up to 30 days after the meeting (May 26, 2017). Cancellations received after May 26, 2017 will not be approved

Where can information on Housing be found?
Information will be available at www.aaoinfo.org. Housing opens Monday October 10th 2016; the link to book housing will be included in the Registration confirmation email. Leadership Hotel – Marriott Marquis San Diego Marina

Where can information on Tours be found?
Information will be available at www.aaoinfo.org beginning mid-December 2016
Tickets can be purchased through our website prior to the meeting or onsite at the Tour booth located in the AAO Registration area

Where can information on Camp AAO (child care) be found?
Information will be available at www.aaoinfo.org beginning mid-December 2016
Camp AAO will be located at SDCC TBD

Will there be a place to check e-mail?
There will be a cyber café to check e-mail – San Diego Convention Center, ground level lobby

Will there be food / beverages available?
There will be food kiosks located in the Exhibit Hall and various kiosks throughout the convention center.

Where will the Member Resources booths be located?
San Diego Convention Center, ground level lobby
**FAQ's – AAO 117th Annual Session**

**General Information, con’t**

When will the Member Resources booths be open?

- Thursday, April 20: 11am-6pm
- Friday, April 21: 7am-6pm
- Saturday, April 22 – Monday, April 24: 7am-5pm
- Tuesday, April 25: 7am-1:30pm

Where will the Material Pick-Up be located?

- San Diego Convention Center, Hall A

When will Material Pick-Up be open?

- Thursday, April 20: 11am-6pm
- Friday, April 21: 7am-6pm
- Saturday, April 22 – Monday, April 24: 7am-5pm
- Tuesday, April 25: 7am-1:30pm

Where will the Exhibit Hall be located?

- San Diego Convention Center, Ground Level - Halls B-F

When will the Exhibit Hall be open?

- Saturday-Monday, April 22-24: 9:30am-5:30pm
- Tuesday, April 25: 9:30am-1:30pm

To whom should Exhibitor questions be directed?

- Prior to Annual Session, Exhibitor questions can be directed to DJ Haman at dhaman@aaortho.org or 314.993.1700 ext. 530
- Onsite – Exhibitors can contact Freeman Decorating or DJ Haman
- All Exhibitor information can be found in the Invitation to Exhibit at www.aaoinfo.org

**Education**

Will there be somewhere to manage CE credits?

- CE can be managed through the AAO mobile app or special CE Manager link/QR code
- For help with logging into the CE Manager, you can visit the AAO Website & AAO App booth, located at the SDCC ground level lobby

Will there be any post-programs for doctors?

- No – there will not be any post-programs in conjunction with this Annual Session.

Where will the Doctor Lectures be held?

- SDCC - upper level

Where will the Staff Lectures be held?

- SDCC - upper level

When and where is the New Orthodontists/Residents Conference being held?

- Sunday, April 23, 2017 | 2:30pm-4pm | San Diego Convention Center

When and where is the SOE Educational Leadership Conference being held?

- Friday, April 21 2017 | 7am-5pm | San Diego Convention Center

When and where is the Practice Transition Seminar being held?

- Friday, April 21, 2017 | 8am-5:30pm | San Diego Convention Center

When and where is the SOA – ADEA Orthodontic Session being held?

- Sunday, April 23 2017 | 1pm-4pm | San Diego Convention Center

Where can I find information about Oral Research, E-Posters and Table Clinics?

- The information is available on the Annual Session page at www.aaoinfo.org

What is the deadline for Oral Research, E-Posters and Table Clinics submission?

- The deadline to apply online for 2017 Oral Research, E-Poster or Table Clinics is Oct. 15, 2016 at 6pm EDT

Where will the e-Posters / Table Clinics be held?

- e-Posters will be located in the Exhibit Hall
- Table clinics will be in SDCC Hall A
Where can I find information about Charley Schultz?
The information will be available on the Annual Session page at www.aaoinfo.org
The application will be live January 2017 with a submission deadline of February 15, 2017 at 6pm EST

Where will the Charley Schultz Displays / Table Clinics be held?
SDCC TBD

Where will the electronic Poster Boards be located?
SDCC Exhibit Hall – ePoster Lounge

When and where will the CDABO Case Displays be held?
SDCC TBD
  Saturday, April 22 – Tuesday, April 25  8am-5pm

When and where will the ABO Case Displays be held?
SDCC TBD
  Saturday, April 22  9am-3pm
  Sunday, April 23 – Monday, April 24  9am-5pm
  Tuesday, April 25  9am-12pm

Special Lectures/Events
Where can I purchase additional event tickets?
Additional tickets can be added to existing registrations by using the online Registration Resource Center.
Onsite, tickets can be purchased at Registration.

Where will the Featured Speakers Lectures be held?
SDCC – Upper Level – Room 5 a,b

When and where will the Opening Ceremonies be held?
Saturday, April 22, 2017 | Time 6pm-8pm | SDCC Halls G&H
Featured entertainment – Martina McBride; Children ages 3 and under do not require a ticket

When and where is the International Reception being held?
Saturday, April 22, 2017 | 8pm –10pm | Manchester Grand Hyatt – Pool Deck

When and where are the Alumni Receptions being held?
Saturday, April 22, 2017 | 8pm-9:30pm | Marriott Marquis San Diego Marina

When and where is the Fun Run/Walk being held?
Sunday, April 23, 2017 | 6:30am-8am | Embarcadero Park

When and where is the Orthodontic Residents’ Reception being held?
Sunday, April 23, 2017 | 6pm-9pm | Moonshine Flats and Deck

When and where will the Excellence in Orthodontics Luncheon be held?
Sunday, April 23, 2017 | 12pm-2:15pm | SDCC Halls G&H
Featured Speaker – Andre Agassi

When and where will the Celebration (formerly AAO Gala) be held?
Monday, April 24, 2017 | 6:30pm – 9:30pm | North Embarcadero Park
Children ages 3 and under do not require a ticket

AAO Governance
Where will the 1st & 2nd House of Delegates be held, and when?
Marriott Marquis San Diego Marina – Marina Ballroom
  Friday, April 22  12pm-3pm
  Monday, April 24  12pm-5:30pm

Where will the Caucuses be held, and when?
Marriott Marquis San Diego Marina – TBD
  Friday, April 22  7am-11:45am
  Monday, April 24  7am-11:45am

Where will the Reference Committee Hearings be held, and when?
Marriott Marquis San Diego Marina – TBD
  Friday, April 22  4pm – 6pm