

FAQ's – AAO 117th Annual Session

San Diego, California, USA

General Information:

When and where is the **2017 Annual Session** being held?

April 21– 25, 2017 | San Diego Convention Center (SDCC) | San Diego, California

Is there **Parking** at San Diego Convention Center?

There is public parking at the San Diego Convention Center. For detailed information, [click here](#)

Where will the **shuttles** be picking-up/dropping-off?

San Diego Convention Center, Harbor Drive, outside Lobby D

When will the **shuttles** run?

Friday April 21 – Tuesday April 25, 7am-10:30am & 3pm-5:30pm daily

What is the **dress code** for attendees?

Business Casual

Who can I call with questions about **Registration**?

CDS (AAO registration partner) at 508-743-8578 option 2 or aaos@expressreg.net

When will **Registration** open?

Registration will open Monday, October 10th at 8a.m. Central Time and can be accessed online at www.aaoinfo.org. The deadline to receive the early registration fees is March 17th @ 11:59pm Central Time.

Where will **Registration** be located?

San Diego Convention Center, Hall A

What are the **Registration Fees**:

Click here for [Registration Fees](#) for the 2017 Annual Session

NOTE: there is a 20% discount for all orthodontic staff (F1 member or F2 non-member) when 4 or more from the same practice register

When will **Registration** be open onsite?

Thursday, April 20	11am-6pm
Friday, April 21	7am-6pm
Saturday, April 22 – Monday, April 24	7am-5pm
Tuesday, April 25	7am-12pm

Badge Reprint Fee: The AAO will allow one free re-print onsite, then \$50 per re-print; only one re-print per day. This applies to ALL – doctors, staff, spouse/guest, exhibitors

Who can get a **Certificate of Attendance**?

All registration categories except Guests/Spouses/Children and Retired Members will be able to print a certificate of attendance (one per registration record) beginning Saturday April 22 at 12pm, in Hall A (Registration) of the convention center

What are the guidelines for **Cancellations / Refunds**?

Cancellations and refund requests (for paid conference registrations) must be made in writing and emailed to sdvorak@aaortho.org or faxed to 800-747-2513 no later than May 26, 2017. **A \$50 cancellation fee will be applied for any full conference registrations that are cancelled beginning Wednesday April 26 and up to 30 days after the meeting (May 26, 2017).** Cancellations received after May 26, 2017 will not be approved

Where can information on **Housing** be found?

Information will be available at www.aaoinfo.org. Housing opens Monday October 10th 2016; the link to book housing will be included in the Registration confirmation email. Leadership Hotel – Marriott Marquis San Diego Marina

Where can information on **Tours** be found?

Information will be available at www.aaoinfo.org beginning mid-December 2016

Tickets can be purchased through our website prior to the meeting or onsite at the Tour booth located in the AAO Registration area

Where can information on **Camp AAO (child care)** be found?

Information will be available at www.aaoinfo.org beginning mid-December 2016

Camp AAO will be located at SDCC TBD

Will there be a **place to check e-mail**?

There will be a cyber café to check e-mail –San Diego Convention Center, ground level lobby

Will there be **food / beverages** available?

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There will be food kiosks located in the Exhibit Hall and various kiosks throughout the convention center.

Where will the **Member Resources** booths be located?

San Diego Convention Center, ground level lobby

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When will the **Member Resources** booths be open?

Thursday, April 20	11am-6pm
Friday, April 21	7:30am-6pm
Saturday, April 22 – Monday, April 24	7:30am-5pm
Tuesday, April 25	7:30am-1:30pm

Where will the **Material Pick-Up** be located?

San Diego Convention Center, Hall A

When will **Material Pick-Up** be open?

Thursday, April 20	11am-6pm
Friday, April 21	7am-6pm
Saturday, April 22 – Monday, April 24	7am-5pm
Tuesday, April 25	7am-1:30pm

Where will the **Exhibit Hall** be located?

San Diego Convention Center, Ground Level - Halls B-F

When will the **Exhibit Hall** be open?

Saturday-Monday, April 22-24	9:30am-5:30pm
Tuesday, April 25	9:30am-1:30pm

To whom should **Exhibitor questions** be directed?

Prior to Annual Session, Exhibitor questions can be directed to DJ Haman at dhaman@aaortho.org or 314.993.1700 ext. 530

Onsite – Exhibitors can contact Freeman Decorating or DJ Haman

All Exhibitor information can be found in the Invitation to Exhibit at www.aaoinfo.org

Education

Will there be somewhere to manage **CE credits**?

CE can be managed through the AAO mobile app or special CE Manager link/QR code

For help with logging into the CE Manager, you can visit the AAO Website & AAO App booth, located at the SDCC ground level lobby

Will there be any **post-programs** for doctors?

No. There will not be any post-programs in conjunction with this Annual Session.

Where will the **Doctor Lectures** be held?

SDCC – upper level

Where will the **Staff Lectures** be held?

SDCC – upper level

When and where is the **New Orthodontists/Residents Conference** being held?

Sunday, April 23, 2017 | 2:30pm-4pm | San Diego Marriott Marquis – Pacific Ballroom 14-19

When and where is the **SOE Educational Leadership Conference** being held?

Friday, April 21 2017 | 8:30am-4:30pm | San Diego Marriott Marquis – San Diego B

When and where is the **Practice Transition Seminar** being held?

Friday, April 21, 2017 | 8am-5:30pm | San Diego Convention Center

When and where is the **SOA Prep Course** being held?

Sunday, April 23 2017 | 1pm-4pm | San Diego Convention Center

Where can I find information about **Oral Research, E-Posters and Table Clinics**?

The information is available on the Annual Session page at www.aaoinfo.org

What is the **deadline for Oral Research, E-Posters and Table Clinics submission**?

The deadline to apply online for 2017 Oral Research, E-Poster or Table Clinics is Oct. 15, 2016 at 6pm EDT

Where will the **e-Posters / Table Clinics** be held?

e-Posters will be located in the Exhibit Hall

Table clinics will be in SDCC Hall A

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Where can I find information about **Charley Schultz**?

The information will be available on the Annual Session page at www.aaoinfo.org

The application will be live January 2017 with a submission deadline of February 15, 2017 at 6pm EST

Where will the **Charley Schultz Displays / Table Clinics** be held?

SDCC TBD

Where will the electronic **Poster Boards** be located?

SDCC Exhibit Hall – ePoster Lounge

When and where will the **CDABO Case Displays** be held?

SDCC TBD

Saturday, April 22 – Tuesday, April 25

8am-5pm

When and where will the **ABO Case Displays** be held?

SDCC TBD

Saturday, April 22

9am-3pm

Sunday, April 23 – Monday, April 24

9am-5pm

Tuesday, April 25

9am-12pm

Special Lectures/Events

Where can I purchase **additional event tickets**?

Additional tickets can be added to existing registrations by using the online Registration Resource Center.

Onsite, tickets can be purchased at Registration.

Where will the **Featured Speakers Lectures** be held?

SDCC – Upper Level – Room 5 a,b

When and where will the **Opening Ceremonies** be held?

Saturday, April 22, 2017 | Time 6pm-8pm | SDCC Halls G&H

Featured entertainment – Martina McBride; Children ages 3 and under do not require a ticket

There will be food and drinks available for purchase.

When and where is the **International Reception** being held?

Saturday, April 22, 2017 | 8pm –10pm | Manchester Grand Hyatt – Pool Deck

Ticket includes food and 2 drink tickets

When and where are the **Alumni Receptions** being held?

Saturday, April 22, 2017 | 8pm-9:30pm | Marriott Marquis San Diego Marina

When and where is the **Fun Run/Walk** being held?

Sunday, April 23, 2017 | 6:30am-8am | Embarcadero Park

When and where is the **Orthodontic Residents' Reception** being held?

Sunday, April 23, 2017 | 6pm-9pm | Moonshine Flats and Deck

Ticket includes food and 2 drink tickets

When and where will the **Excellence in Orthodontics Luncheon** be held?

Sunday, April 23, 2017 | 12pm-2:15pm | SDCC Halls G&H

Featured Speaker – Andre Agassi

When and where will the **Celebration** (formerly AAO Gala) be held?

Monday, April 24, 2017 | 6:30pm – 9:30pm | North Embarcadero Park

Children ages 3 and under do not require a ticket

Ticket includes food and 2 drink tickets

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AAO Governance

Where will the **1st & 2nd House of Delegates** be held, and when?

Marriott Marquis San Diego Marina – Marina Ballroom

Friday, April 22 12pm-3pm

Monday, April 24 12pm-5:30pm

Where will the **Caucuses** be held, and when?

Marriott Marquis San Diego Marina – **TBD**

Friday, April 22 7am-11:45am

Monday, April 24 7am-11:45am

Where will the **Reference Committee Hearings** be held, and when?

Marriott Marquis San Diego Marina – **TBD**

Friday, April 22 4pm – 6pm